



CHAPTER ONE – ELECTRONIC SURVEY

1.1 METHODOLOGY

PROS Consulting conducted an online survey (powered by SurveyMonkey) to gain a better understanding of the characteristics, preferences, and satisfaction levels of Indian Trail Parks and Recreation users. The survey was open for five weeks, from November 2nd through December 7th 2020. To assist in eliminating any language barriers, the survey was available in both English (743) and Spanish (9) and received a total of 752 responses. This was more than double the response rate from the previous 2018 online survey which received 359 responses.



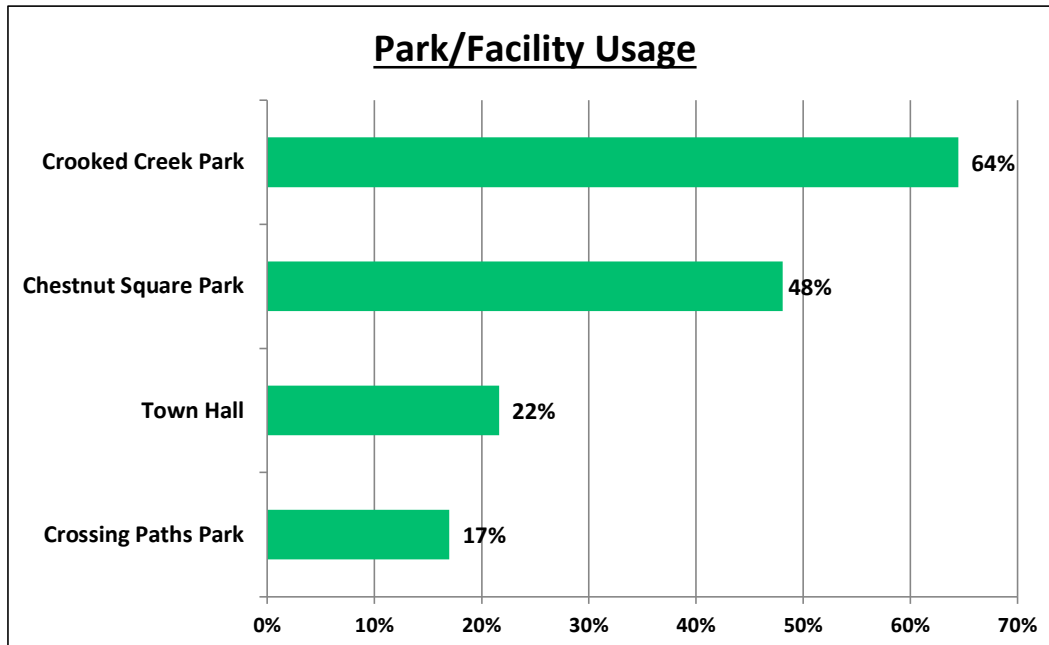
This online survey mirrored the previous statistically-valid survey and online survey conducted back in 2018. This allowed residents who may have not participated in the 2018 surveys an opportunity to be part of the community input process. It also gives the Department a good benchmark tool to gauge how resident needs and perspectives of the Department have changed over the last two-years in light of the town’s growing population and having been through the Covid-19 pandemic.

1.2 FINDINGS

The results from both the English and Spanish surveys were tabulated and combined into the following findings.

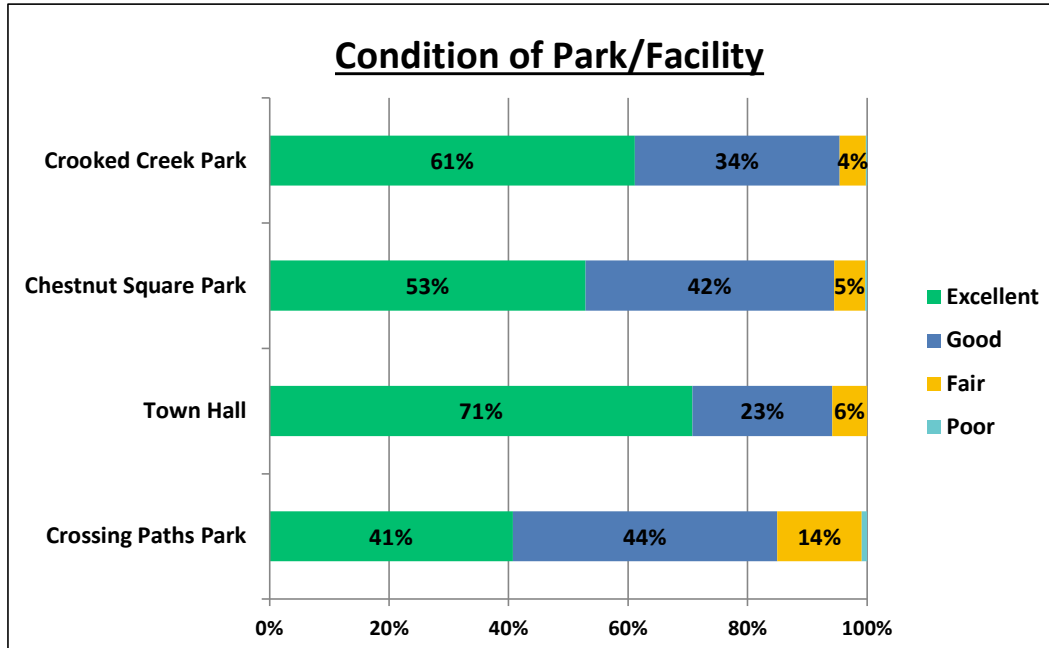
1.2.1 INDICATE IF YOU OR ANY MEMBER OF YOUR HOUSEHOLD HAVE USED ANY OF THE PARKS/FACILITIES LISTED BELOW DURING THE PAST 12 MONTHS, PRIOR TO THE COVID-19 PANDEMIC

The top visited park/facility by respondents was Crooked Creek Park (64%), followed by Chestnut Square Park (48%) and Town Hall (22%). Crossing Paths Park was the least visited park, with only 17% of survey respondents visiting it in the last year.



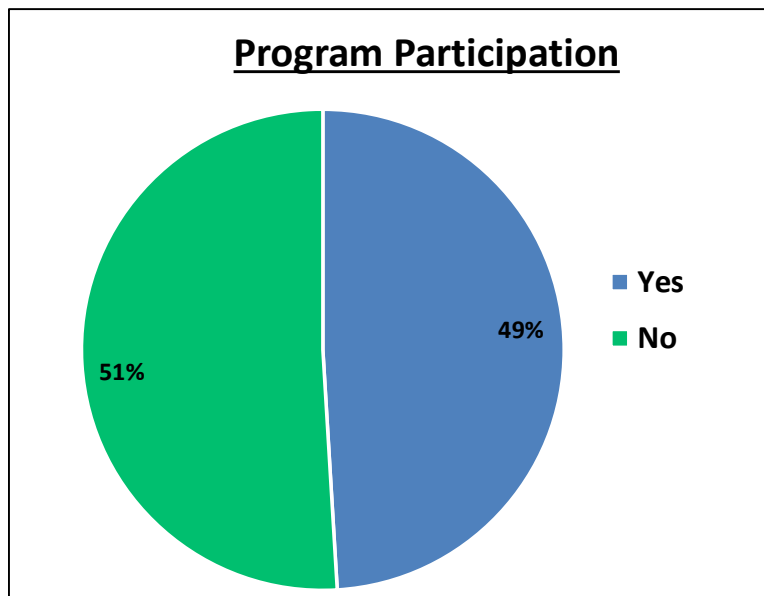
1.2.2 IF YOU OR ANY MEMBER OF YOUR HOUSEHOLD HAVE USED ANY OF THE PARKS/FACILITIES LISTED BELOW, RATE THE CONDITION OF THE PARK/FACILITY.

In combining ratings of “Excellent” and “Good”, respondents indicated the highest level of satisfaction with Crooked Creek Park (95%) and Chestnut Square (95%). Town Hall and Crossing Paths Park both received high satisfactory percentages, 94% and 85% respectively.



1.2.3 IN LIGHT OF COVID19, HAS YOUR HOUSEHOLD PARTICIPATED/WOULD HAVE PARTICIPATED IN ANY RECREATION PROGRAMS OR ACTIVITIES OFFERED BY INDIAN TRAIL PARKS AND RECREATION DURING THE PAST 12 MONTHS?

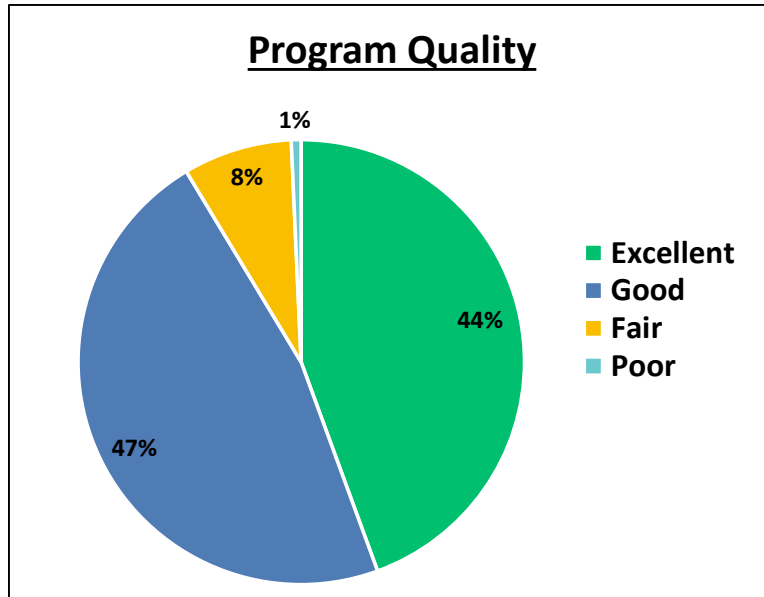
Just under half of survey respondent households (49%) have participated in a program offered by Indian Trail Parks & Recreation within the last year.





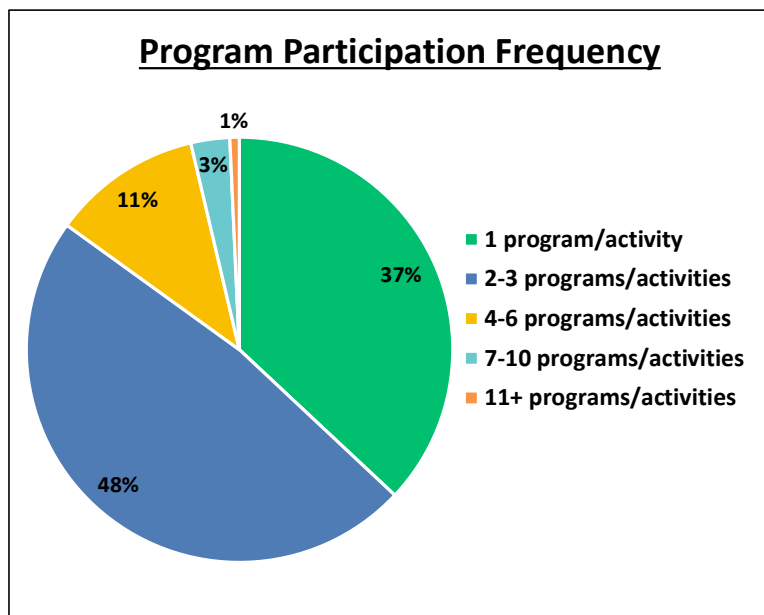
1.2.4 HOW WOULD YOU RATE THE OVERALL QUALITY OF ALL THE INDIAN TRAIL PROGRAMS OR ACTIVITIES IN WHICH YOUR HOUSEHOLD HAS PARTICIPATED?

For those respondents who have participated in a program offered by Indian Trail Parks & Recreation, 91% gave a satisfactory rating of either Excellent (44%) or Good (47%), while the remaining 9% of participants rated the programs Fair (8%) or Poor (1%).



1.2.5 HOW MANY DIFFERENT RECREATION PROGRAMS OR ACTIVITIES OFFERED BY INDIAN TRAIL PARKS AND RECREATION HAS YOUR HOUSEHOLD PARTICIPATED IN WITHIN THE LAST 12 MONTHS (PRE COVID19)?

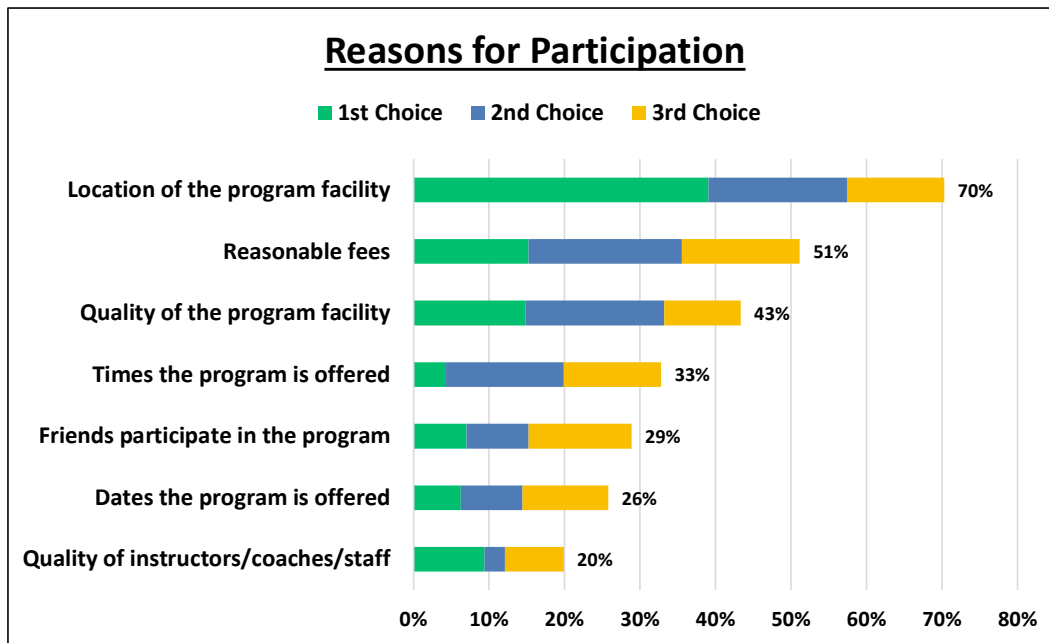
The most frequently given responses regarding the number of programs/activities households have participated in during the last year include 2-3 programs (48%), 1 program (37%), and 4-6 programs (11%). The least frequent responses include 7-10 programs (3%) and 11+ programs (1%).



1.2.6 WHAT ARE THE THREE PRIMARY REASONS WHY YOUR HOUSEHOLD HAS PARTICIPATED IN INDIAN TRAIL'S PARKS & RECREATION PROGRAMS OR ACTIVITIES?

The top three reasons respondents participate in Indian Trail Parks & Recreation programs/activities are location, fees and quality facilities.

The most popular reason is location of program facilities are convenient (70%), programs/activities have reasonable fees (51%), and the quality of program facilities (43%). The least cited reasons that increase participation included quality of instructors/coaches (20%) and dates that programs are offered (26%).





1.2.7 INDICATE IF YOU OR ANY MEMBER OF YOUR HOUSEHOLD HAS A NEED FOR EACH TYPE OF FACILITY/AMENITY LISTED BELOW.

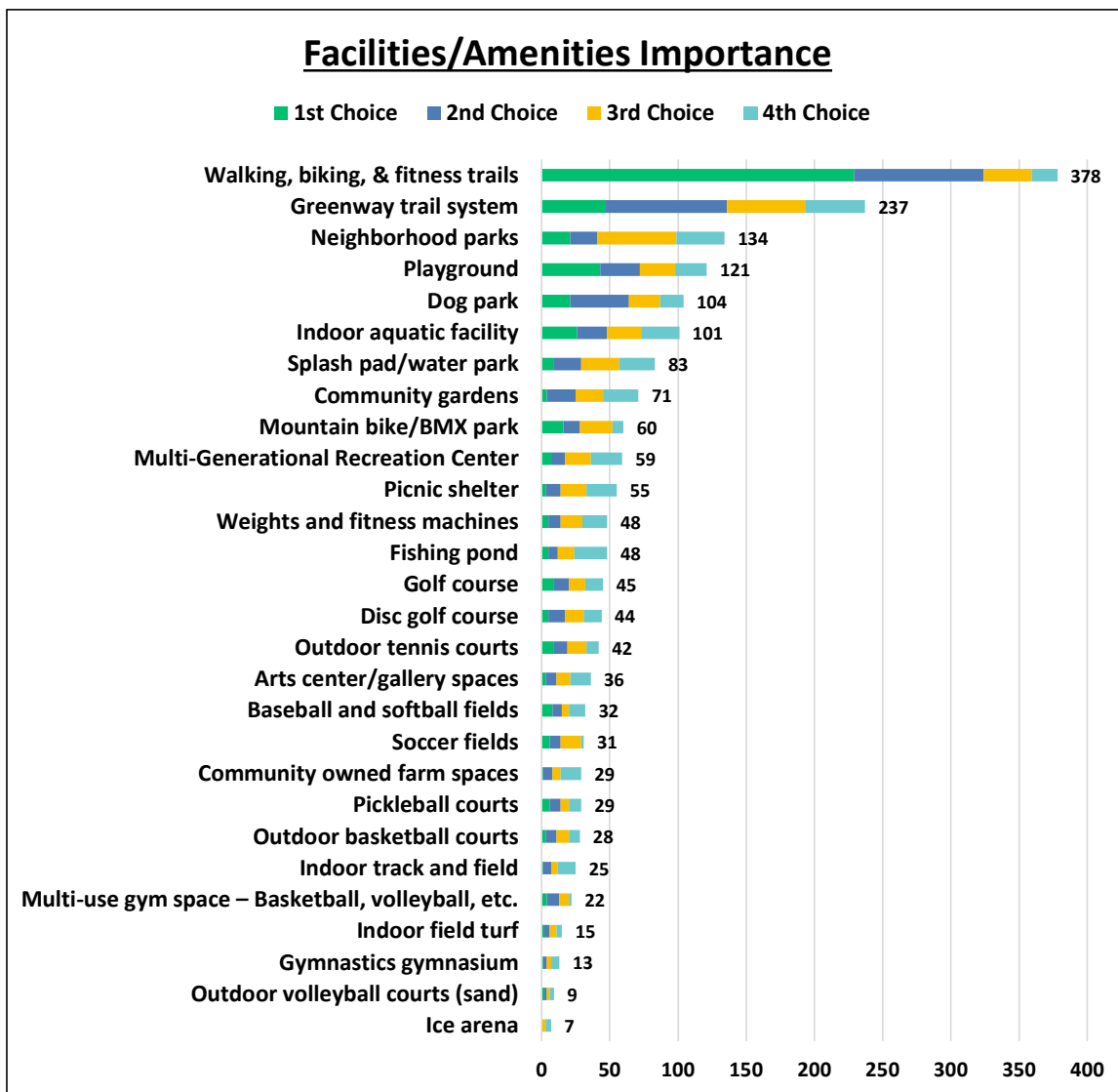
The chart below reveals the number of survey participants who answered “Yes, my household has a need”. This helps to identify facilities/amenities with the highest level of community need. Walking, biking, & fitness trails, greenway trail system, and neighborhood parks ranked highest in terms of resident needs.

Facility/Amenity	Is there Need? Yes
Walking, biking, & fitness trails	459
Greenway trail system	361
Neighborhood parks	358
Playground	270
Picnic shelter	263
Indoor aquatic facility	253
Splash pad/water park	248
Multi-Generational Recreation Center	229
Weights and fitness machines	215
Dog park	205
Fishing pond	204
Multi-use gym space – Basketball, volleyball, etc.	155
Community gardens	150
Arts center/gallery spaces	140
Outdoor tennis courts	139
Disc golf course	131
Mountain bike/BMX park	130
Outdoor basketball courts	126
Ice arena	125
Golf course	123
Indoor track and field	120
Soccer fields	109
Outdoor volleyball courts (sand)	106
Community owned farm spaces	95
Baseball and softball fields	94
Gymnastics gymnasium	79
Indoor field turf	75
Pickleball courts	65

Total Responses: 523

1.2.8 WHICH FOUR OF THE FACILITIES LISTED BELOW DO YOU THINK ARE MOST IMPORTANT TO MEMBERS OF YOUR HOUSEHOLD?

Survey respondents indicated that the most important facilities/amenities to their households were walking, biking, and fitness, trails (378), greenway trail system (237), neighborhood parks (134), playground (121), and dog park (104). The least important facilities/amenities indicated were ice arena (7), outdoor volleyball courts (9), gymnastics gymnasium (13), indoor turf field (15), and multi-use gym space (22).





1.2.9 INDICATE IF YOU OR ANY MEMBER OF YOUR HOUSEHOLD HAS A NEED FOR EACH TYPE OF FACILITY/AMENITY LISTED BELOW.

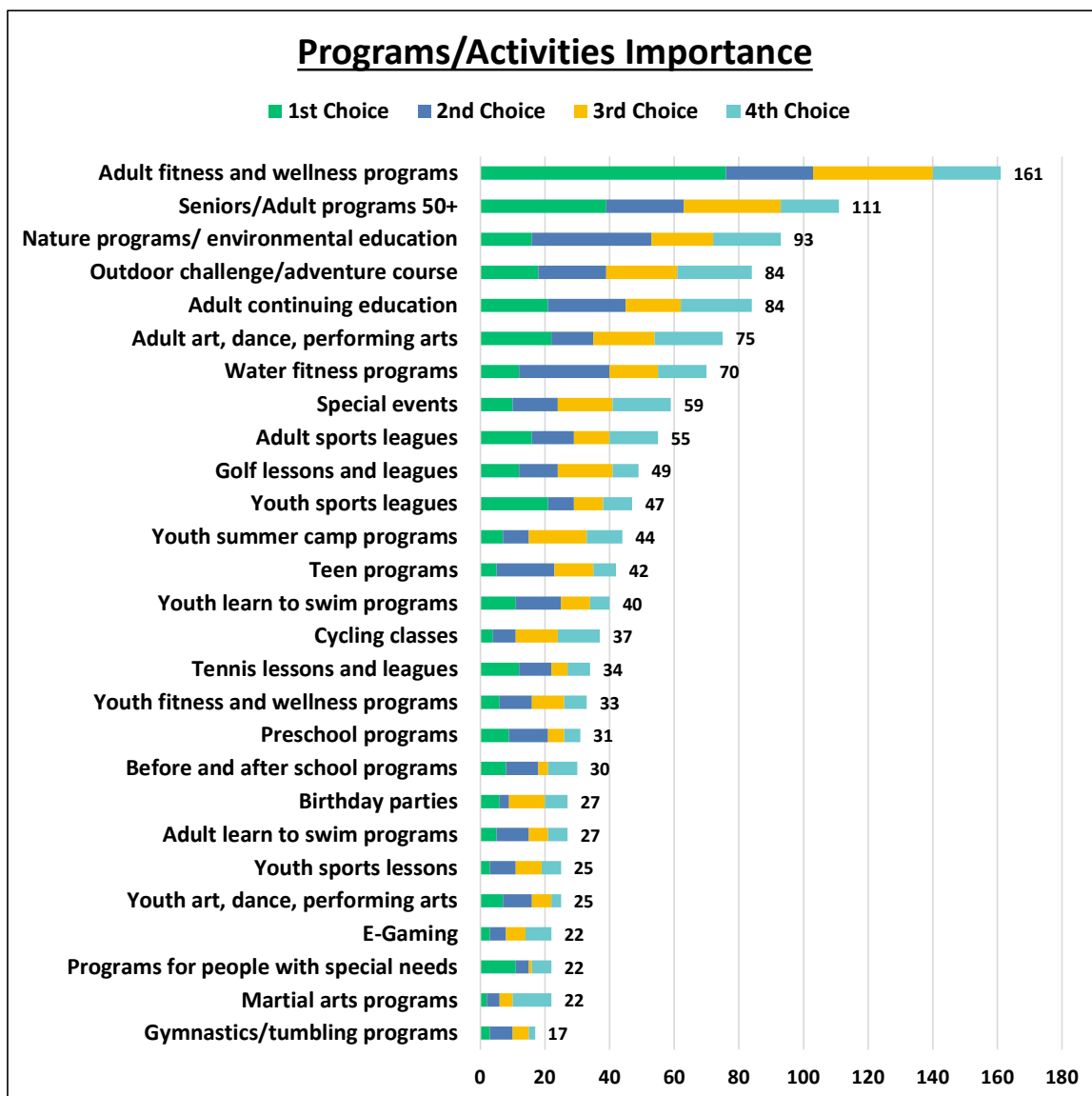
The table below reveals the number of survey participants who answered “yes, my household has a need”. This helps to identify recreational programs with the highest level of community need. Adult fitness and wellness programs, outdoor challenge/adventure course, and nature programs/environmental education ranked highest in terms of need.

Program/Activity	Is there Need?
	Yes
Adult fitness and wellness programs	254
Outdoor challenge/adventure course	171
Nature programs/environmental education	165
Special events	154
Seniors/Adult programs 50+	148
Adult continuing education	140
Adult sports leagues	136
Water fitness programs	125
Adult art, dance, performing arts	124
Youth sports leagues	110
Youth summer camp programs	102
Golf lessons and leagues	99
Youth fitness and wellness programs	95
Cycling classes	95
Youth sports lessons	89
Youth learn to swim programs	88
Birthday parties	82
Teen programs	77
Youth art, dance, performing arts	77
Tennis lessons and leagues	66
Martial arts programs	63
Gymnastics/tumbling programs	54
Adult learn to swim programs	53
Before and after school programs	53
Programs for people with special needs	49
Preschool programs	46
E-Gaming	42

Total Responses: 419

1.2.10 WHICH FOUR OF THE PROGRAMS/ACTIVITIES LISTED BELOW DO YOU THINK ARE MOST IMPORTANT TO MEMBERS OF YOUR HOUSEHOLD?

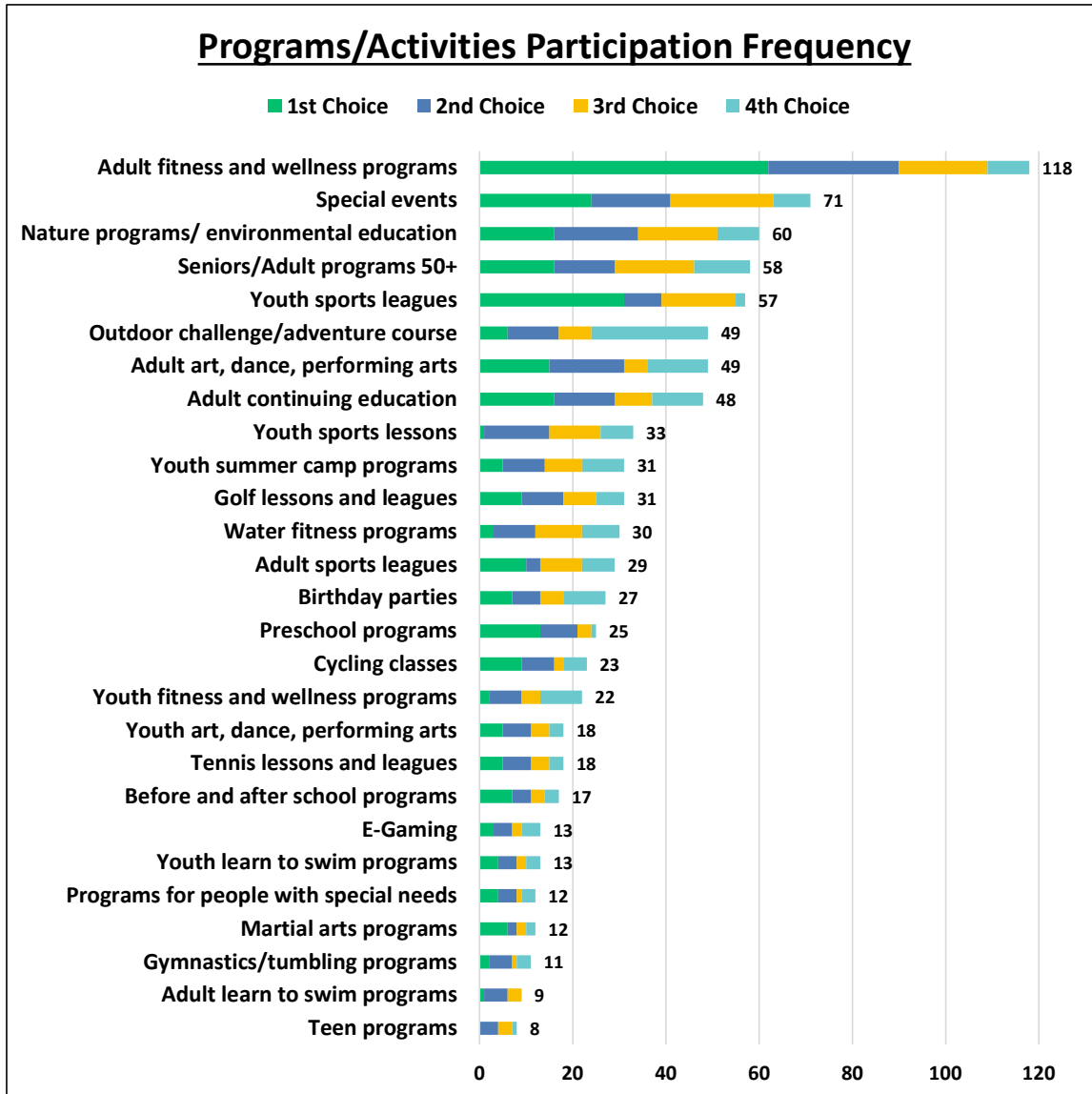
Survey respondents indicated that the most important programs/activities to their households were adult fitness and wellness programs (161), seniors/adult programs 50+ (111), and nature programs/environmental education (93). The least important programs/activities indicated were gymnastics/tumbling programs (17), martial arts programs (22), programs for people with special needs (22), and E-gaming (22). It is also important to understand that programs that are usually rated the highest tend to serve a much broader audience (e.g., Adult fitness and wellness or Seniors / Adult Programs 50+) while programs that are rated low are much more specific ones (e.g., Martial Arts / E-gaming) or tailored to a smaller group (e.g., People with special needs). It is, thus, important for Indian Trail’s staff to ensure that they balance a broader community importance with being inclusive with programs for smaller groups.





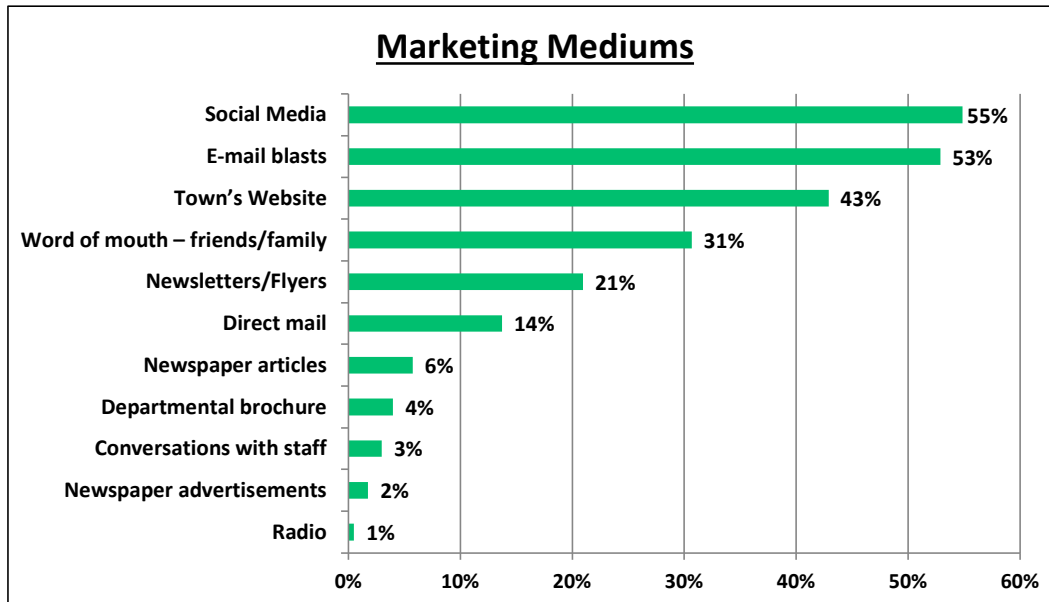
1.2.11 WHICH FOUR OF THE PROGRAMS/ACTIVITIES LISTED BELOW DO YOU PARTICIPATE IN MOST OFTEN?

Survey respondents indicated that the programs/activities their households most frequently participate in are adult fitness and wellness programs (118), special events (71), and nature/environmental education programs (60). The programs/activities that their households least frequently participate in are teen programs (8), adult learn to swim programs (9), and gymnastics/tumbling programs (11).



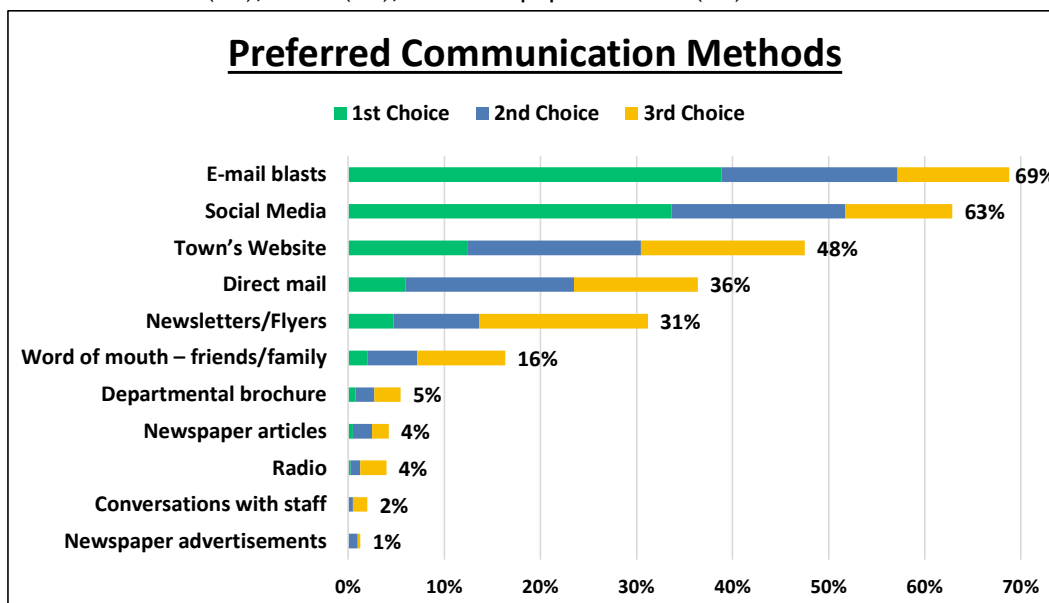
1.2.12 HOW DOES YOUR HOUSEHOLD LEARN ABOUT INDIAN TRAIL PARKS & RECREATION PROGRAMS, FACILITIES, AND SERVICES?

The most effective marketing methods for survey participants are all digital, which may have further increased due to the primarily online nature of offerings during the pandemic, social media (55%), E-mail blasts (53%), and Town’s website (43%). The least effective mediums are radio (1%), newspaper advertisements (2%), conversations with staff (3%).



1.2.13 WHICH THREE OF THE METHODS FROM THE LIST BELOW ARE YOUR MOST PREFERRED WAYS OF LEARNING ABOUT TOWN RECREATION PROGRAMS, FACILITIES, AND SERVICES?

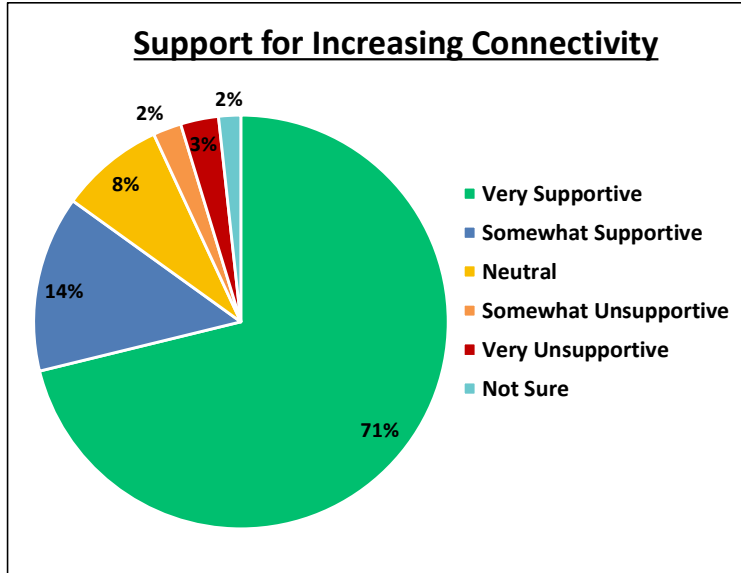
The most preferred marketing methods for survey respondents are E-mail blasts (69%), social media (63%), and Town’s website (48%). The least preferred mediums are newspaper advertisements (1%), conversations with staff (2%), radio (4%), and newspaper articles (4%).





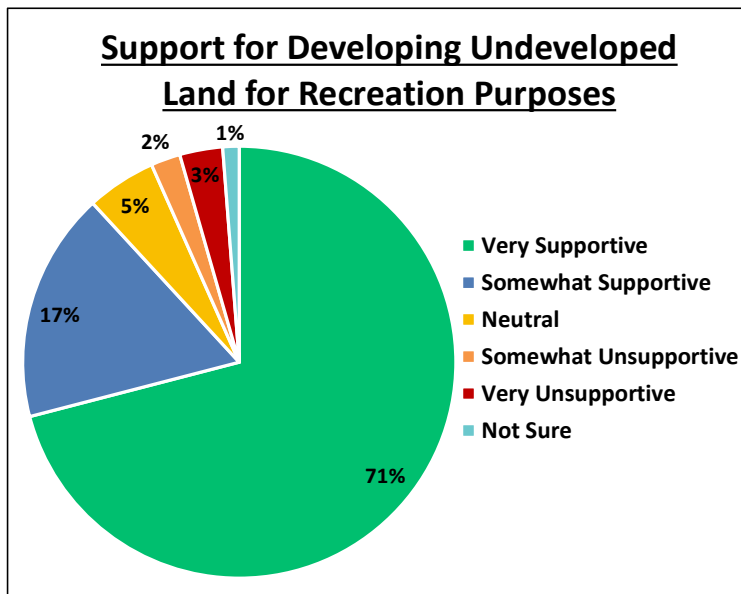
1.2.14 HOW SUPPORTIVE WOULD YOU BE OF THE TOWN INCREASING CONNECTIVITY AND WALKABILITY BETWEEN PARKS?

A large majority (approximately 85%) of survey respondents would be very supportive or somewhat supportive with the Town increasing connectivity and walkability between parks. Less than 5% of those surveyed were unsupportive to some level (somewhat unsupportive or very unsupportive), while the remaining 10% were neutral (8%) or not sure (2%). Connectivity and walkability continue to be one of the top priorities in communities nationwide and its importance has only increased during the pandemic.



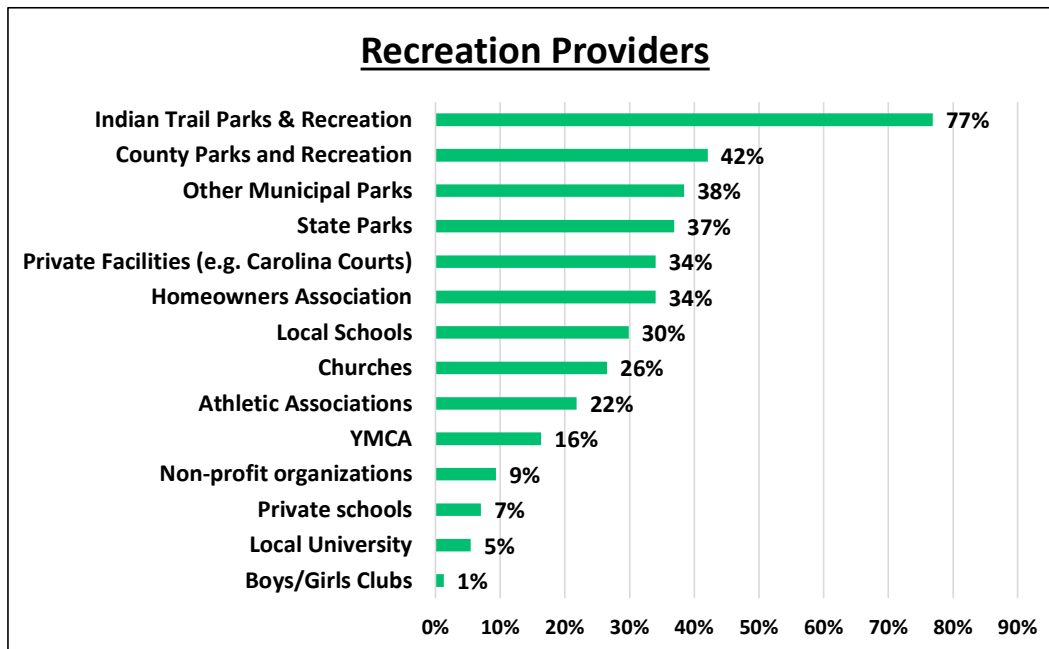
1.2.15 HOW SUPPORTIVE WOULD YOU BE OF THE TOWN DEVELOPING UNUSED/UNDEVELOPED LAND WITHIN THE TOWN FOR RECREATION PURPOSES?

Roughly 88% of survey participants would be very supportive or somewhat supportive of the Town developing unused/undeveloped land within the Town for recreation purposes. Approximately 5% of those surveyed were unsupportive to some level (somewhat unsupportive or very unsupportive), while the remaining 6% were neutral (5%) or not sure (1%).



1.2.16 WHICH OF THE FOLLOWING ORGANIZATIONS DO YOU AND MEMBERS OF YOUR HOUSEHOLD USE FOR PARKS AND RECREATION PROGRAMS AND FACILITIES?

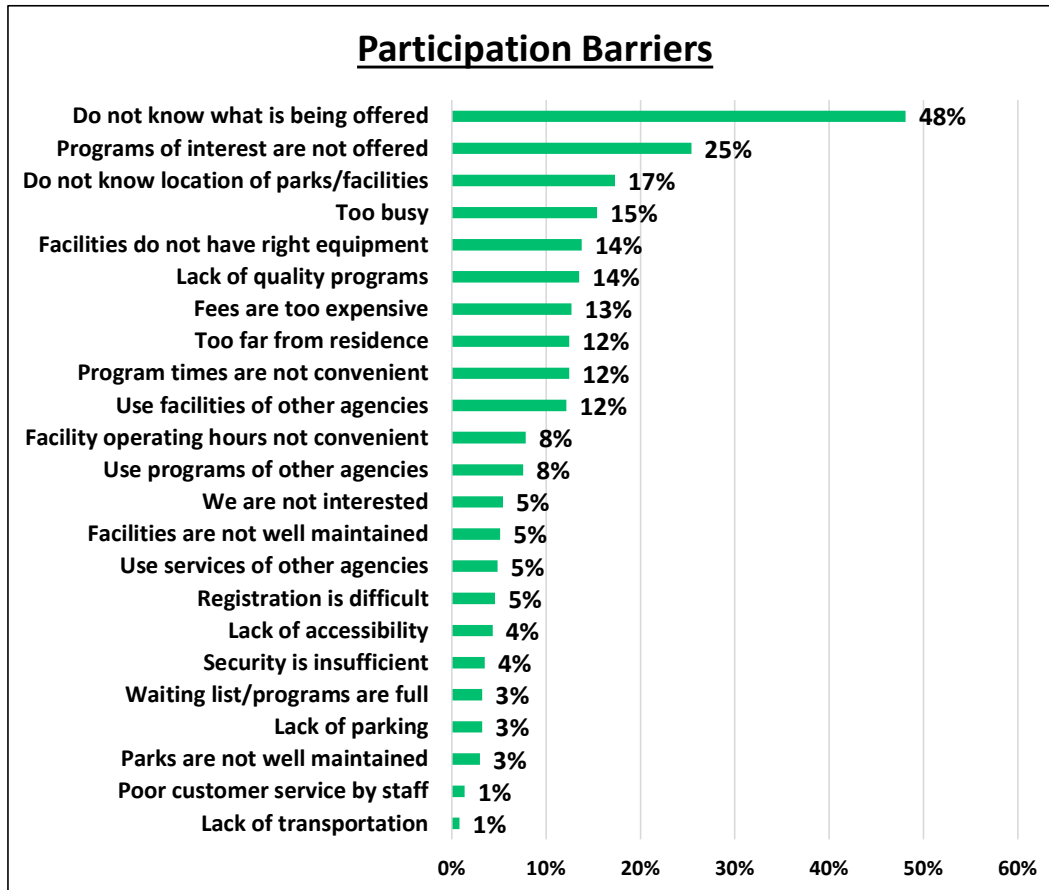
The most utilized organizations for recreation programs and facilities among respondents were Indian Trail Parks & Recreation (77%) followed by County Parks and Recreation (42%), Other Municipal Parks (38%), and State Parks (37%).





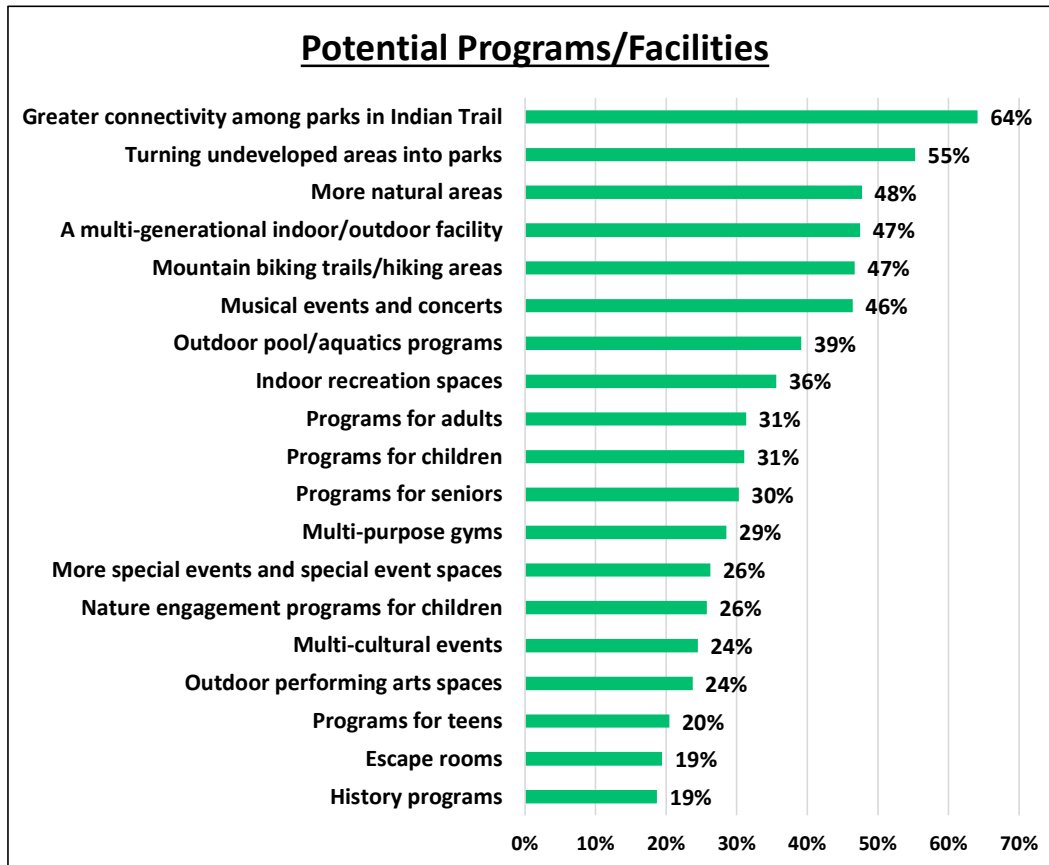
1.2.17 WHICH OF THE FOLLOWING REASONS PREVENT YOU OR OTHER MEMBERS OF YOUR HOUSEHOLD FROM USING RECREATION PROGRAMS AND FACILITIES OFFERED BY INDIAN TRAIL PARKS & RECREATION MORE OFTEN?

Residents are most deterred from using Indian Trail parks more frequently due to not knowing what is being offered (48%), programs of interest not being offered (25%), not knowing the location of parks/facilities (17%), and being too busy (15%). It should be noted that a lack of awareness as a barrier to participation is not unique to Indian Trail. In fact, it is consistently one of the top three barriers to participation in such surveys done nationwide.



1.2.18 THE TOWN IS CONSIDERING THE POSSIBILITY OF DEVELOPING NEW PROGRAMS, AMENITIES, AND FACILITIES. FROM THE FOLLOWING LIST OF POTENTIAL ITEMS THE TOWN COULD DEVELOP, WHICH OF THE ITEMS WOULD YOU OR MEMBERS OF YOUR HOUSEHOLD USE?

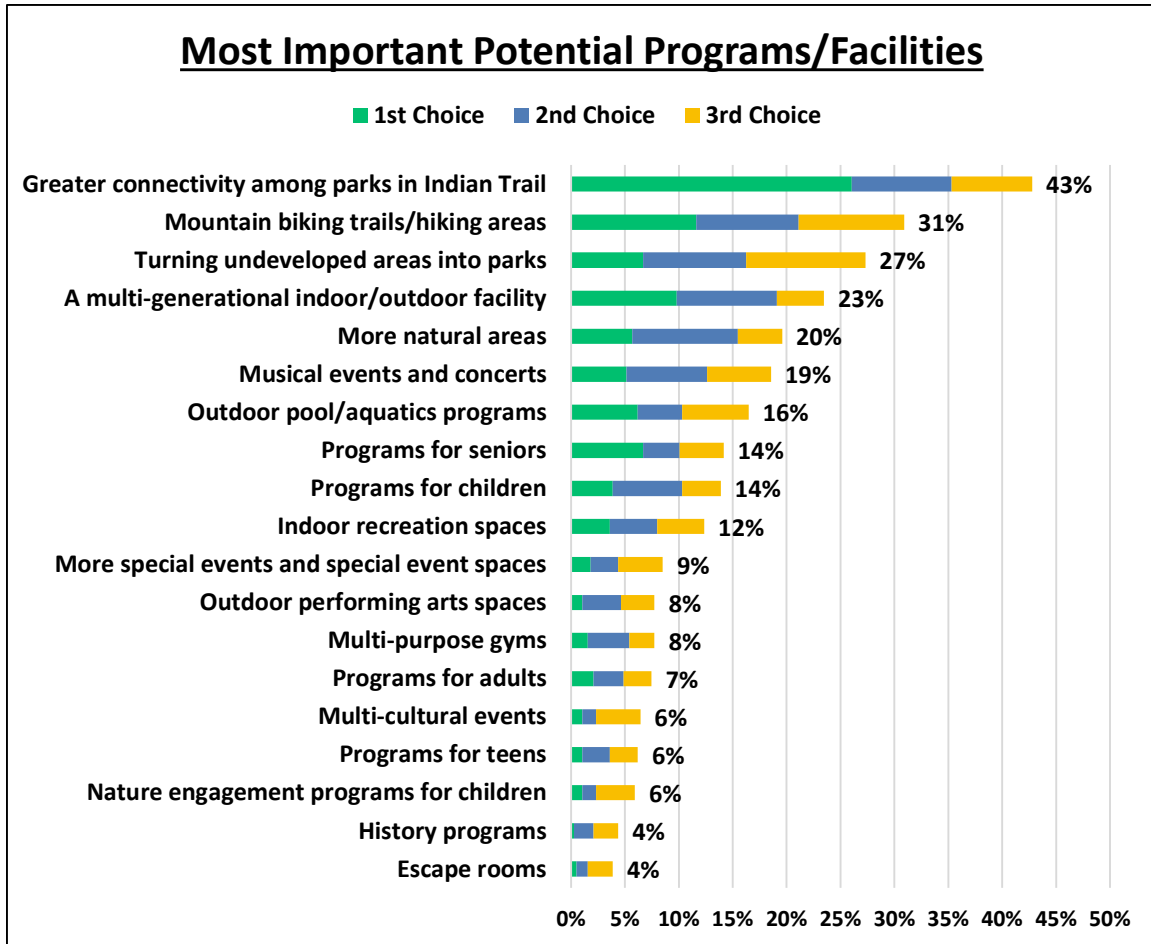
Approximately 64% of those surveyed indicated that they would utilize greater connectivity among parks in Indian Trail, followed by turning undeveloped areas into parks (55%), more natural areas (48%), a multi-generational indoor/outdoor facility (47%), and mountain biking trails/hiking areas (47%).





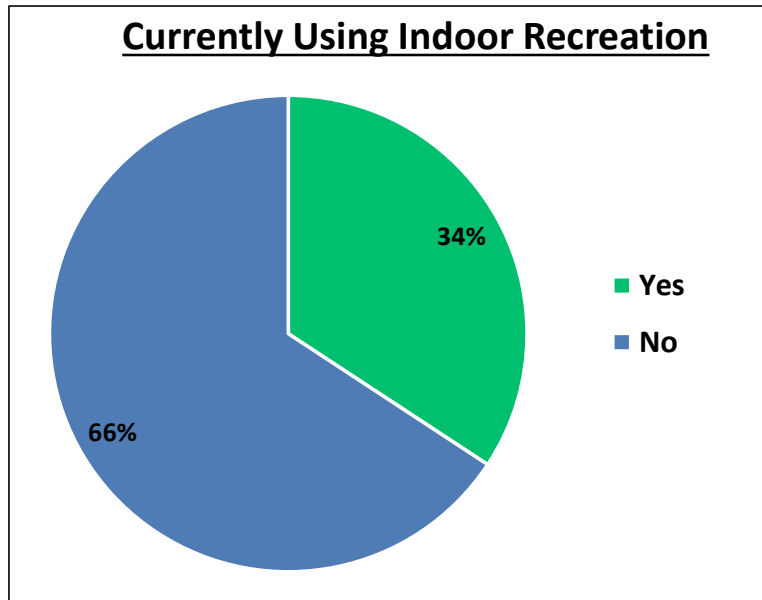
1.2.19 WHICH THREE OF THE POTENTIAL PROGRAMS, AMENITIES, AND FACILITIES THAT THE TOWN COULD DEVELOP FROM THE LIST BELOW ARE MOST IMPORTANT TO YOUR HOUSEHOLD?

Nearly half of those surveyed (43%) indicated that greater connectivity among parks in Indian Trail was one of their top three most important programs/amenities/facilities for the Town to develop; followed by mountain biking trails/hiking areas (31%), turning undeveloped areas into parks (27%) and multi-generational indoor/outdoor facility (23%).



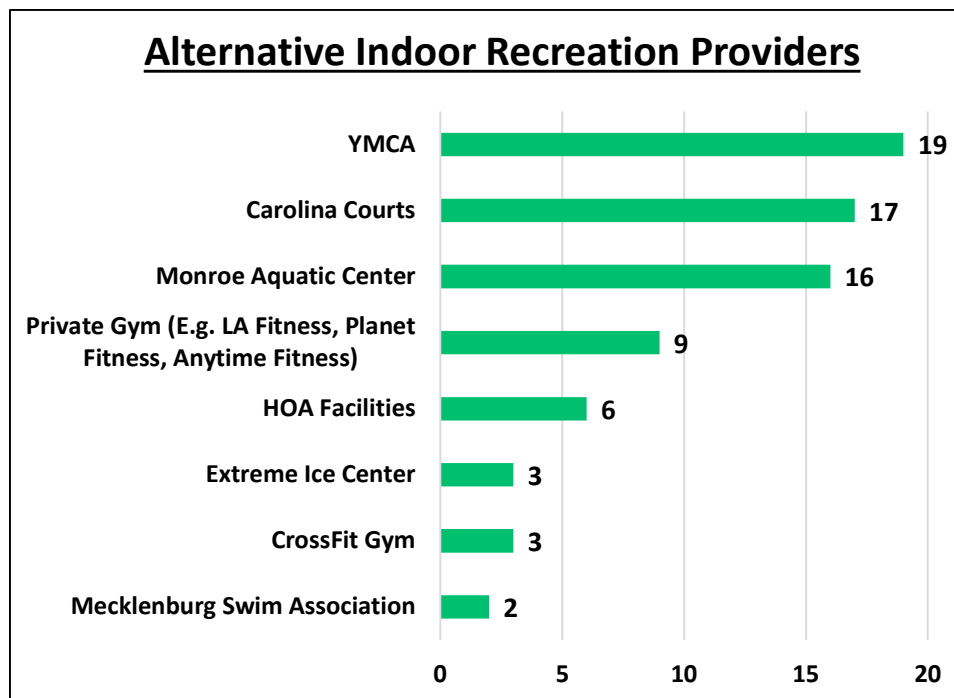
1.2.20 ARE YOU OR OTHER MEMBERS OF YOUR HOUSEHOLD CURRENTLY USING ANY INDOOR RECREATION, SPORTS, FITNESS, OR AQUATIC FACILITIES?

Almost 2 out of 3 respondent households are currently not using any indoor facility for recreational, sport, fitness, and/or aquatic purposes with only 34% stating that they did



1.2.21 SPECIFY WHAT FACILITIES YOU WERE REFERENCING IN THE PREVIOUS QUESTION.

Survey participants who answered "Yes" to question 1.2.20 were asked to specify what facility they were utilizing. Below are the most frequently given responses.

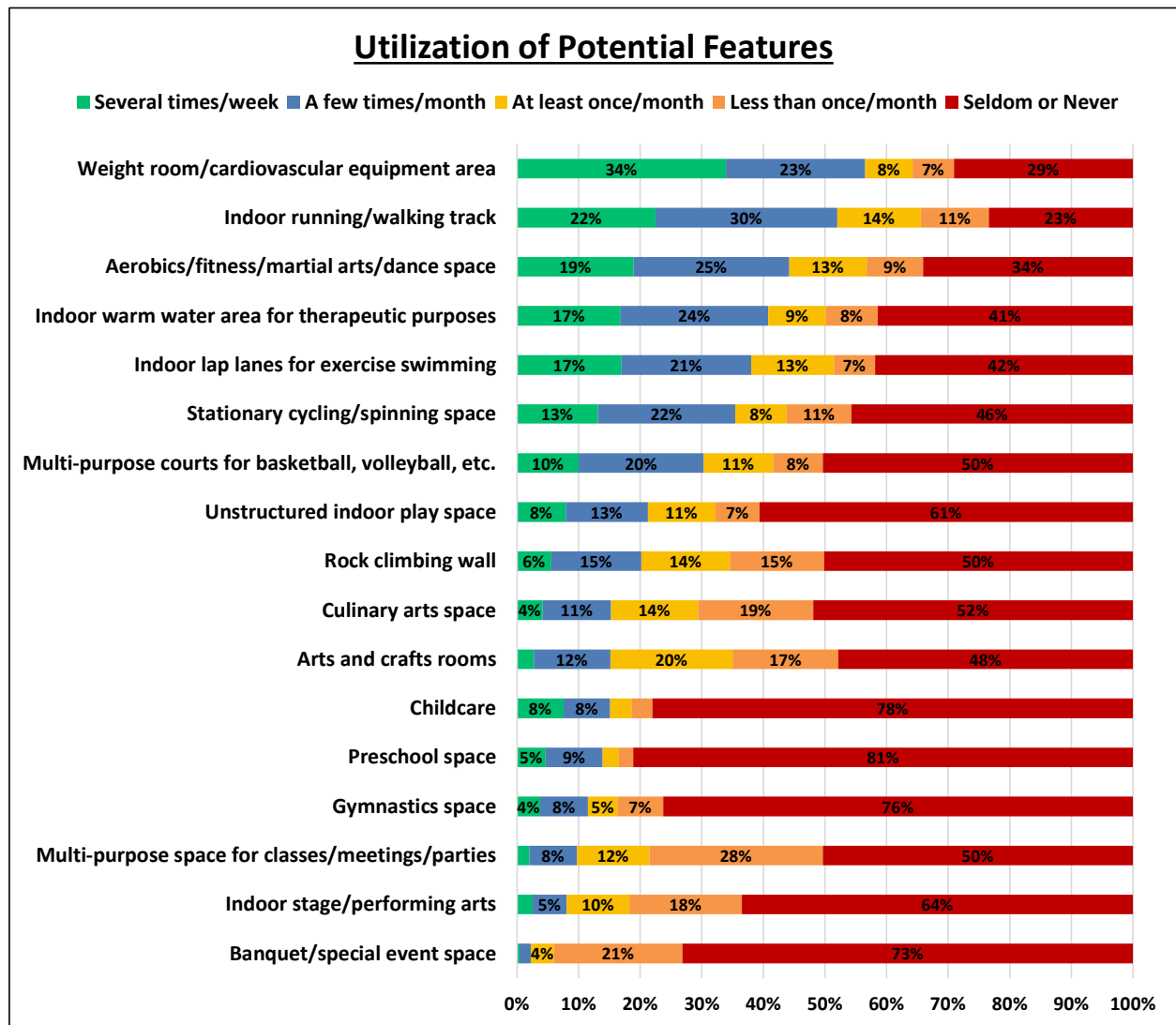




1.2.22 INDIAN TRAIL IS CONSIDERING DEVELOPING A NEW MULTI-GENERATIONAL COMMUNITY RECREATION CENTER AT CROOKED CREEK PARK. LISTED BELOW ARE POTENTIAL FEATURES THAT COULD BE INCORPORATED INTO THE DESIGN OF A MULTI-GENERATIONAL COMMUNITY RECREATION CENTER. PLEASE INDICATE APPROXIMATELY HOW OFTEN YOU OR MEMBERS OF YOUR HOUSEHOLD WOULD USE EACH OF THESE FEATURES.

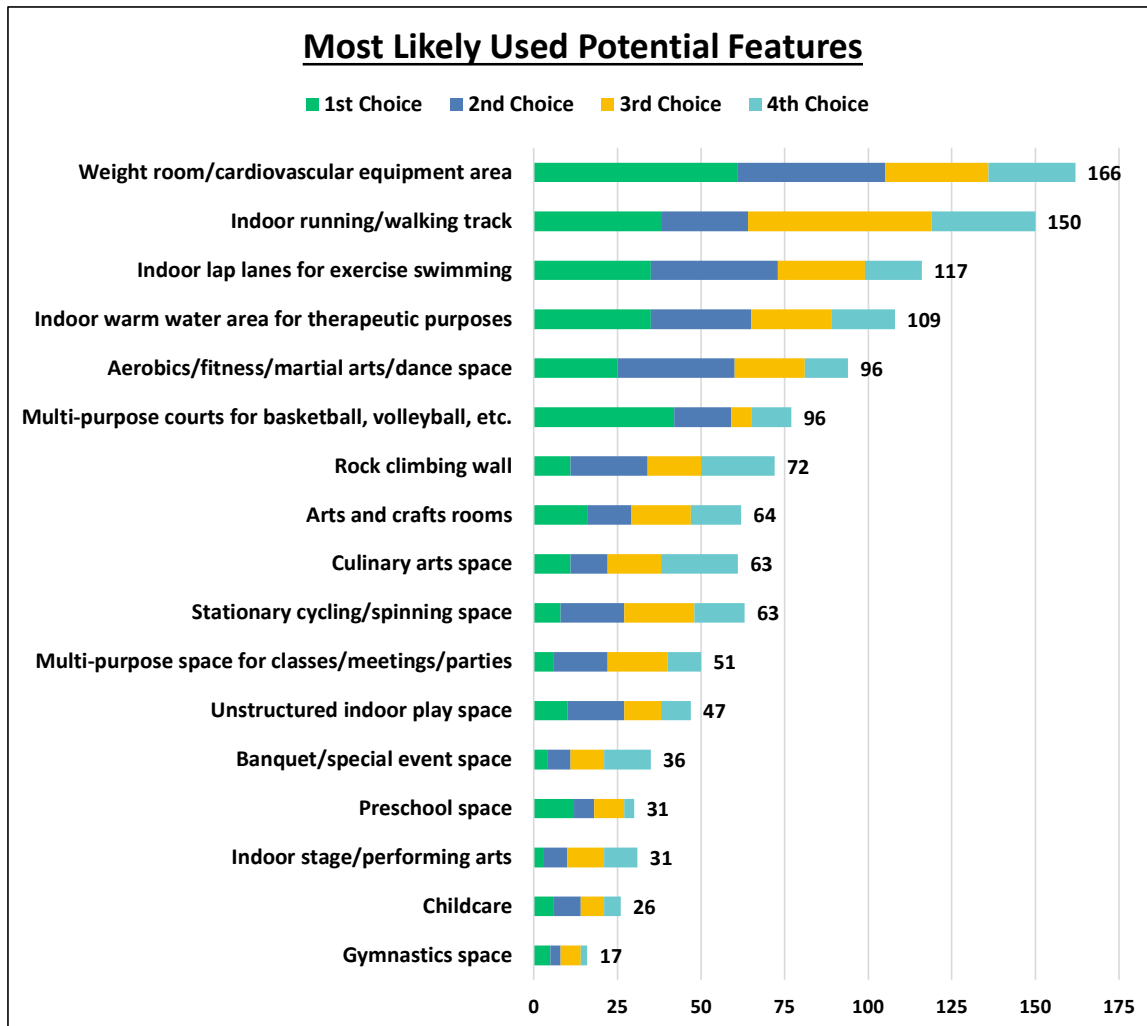
In combining “several times/week” and “a few times/month” weight room/cardiovascular equipment area (57%), indoor running/walking track (52%), and aerobics/fitness/martial arts/dance space (44%) were identified as the most frequently utilized amenities. These are the kinds of amenities that typically get the most usage and one of the key benefits of memberships as stated by users nationwide.

Features that were projected to receive the least amount of use by survey respondents include banquet/special event space (2%), indoor stage/performing arts (8%), and multi-purpose space for classes/meetings/parties (10%).



1.2.23 WHICH FOUR OF THE FEATURES LISTED BELOW WOULD YOU OR MEMBERS OF YOUR HOUSEHOLD BE MOST LIKELY TO USE IF THEY WERE INCLUDED IN THE MULTI-GENERATIONAL COMMUNITY RECREATION CENTER?

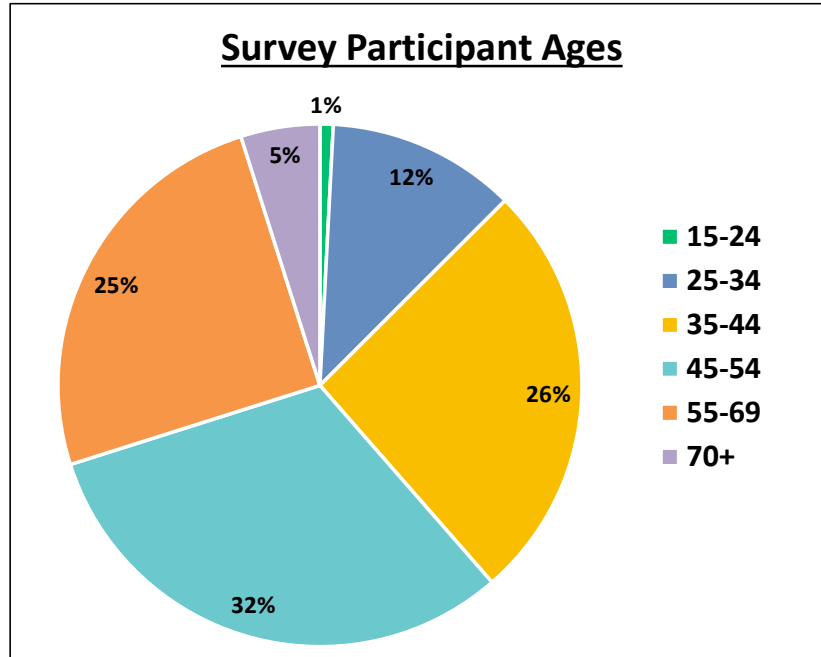
Based on the features listed below, survey respondents indicated that they were most likely to use a weight room/cardiovascular equipment area (166), indoor running/walking track (150), and indoor lap lanes for exercise swimming (117). Amenities least likely to be utilized include gymnastics space (17), childcare (26), indoor stage/performing arts (31), and preschool space (31).



1.3 DEMOGRAPHICS

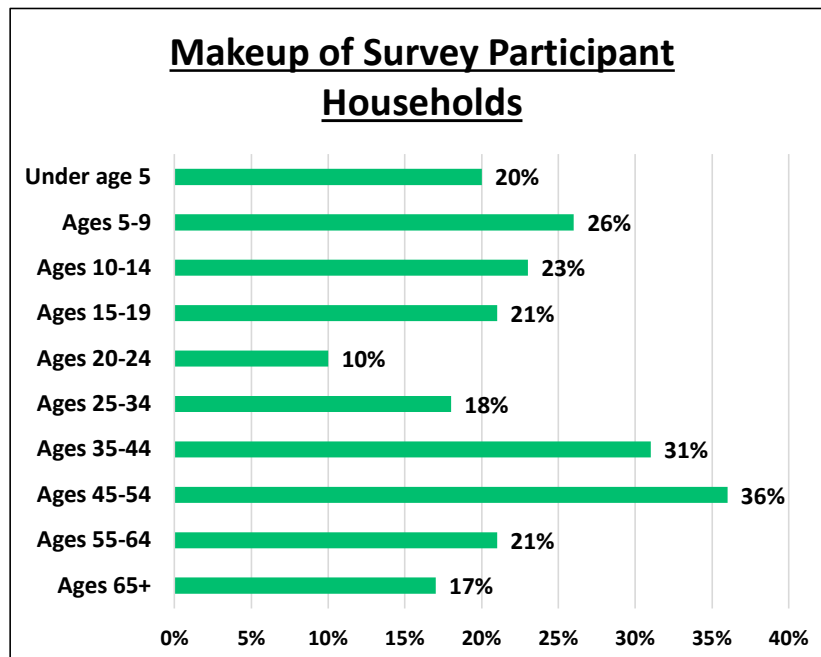
1.3.1 WHAT IS YOUR AGE?

The youngest survey participant was 15-years-old and the oldest was 79-years-old, with the median age of survey respondents being 49-years-old



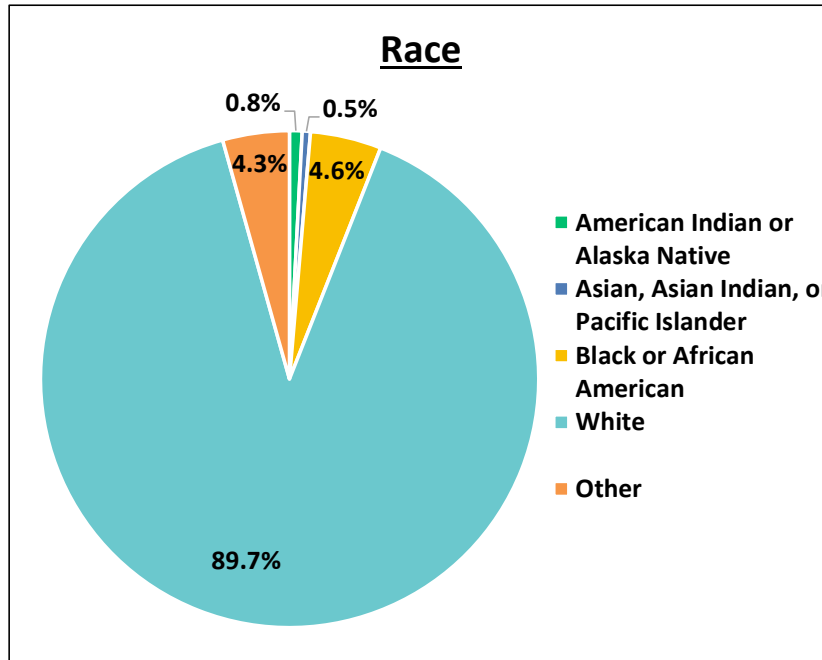
1.3.2 COUNTING YOURSELF, HOW MANY OTHER AGE GROUPS ARE REPRESENTED IN YOUR HOUSEHOLD?

The chart below reveals the makeup of survey respondent households by age segments. A majority of participants were middle-aged to older adults with children between the ages of 0-19 years-old.



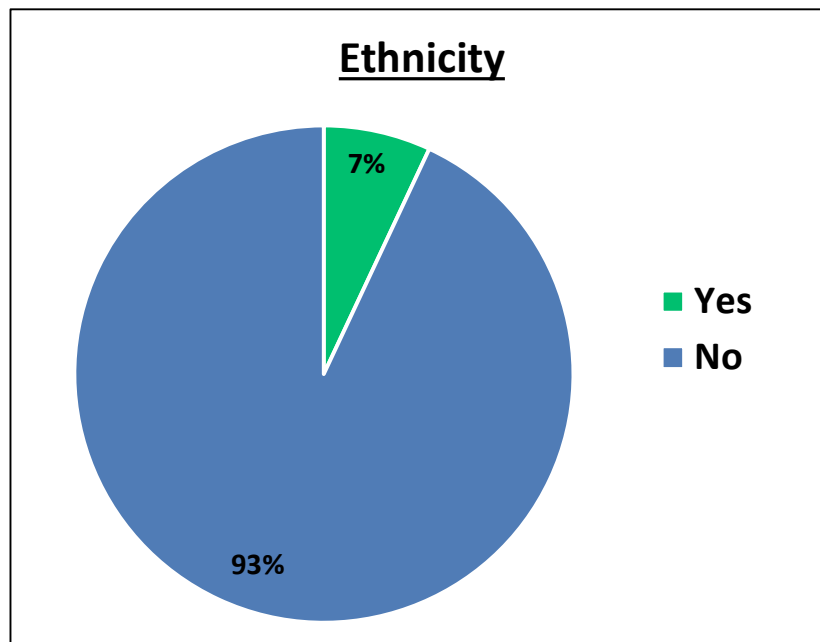
1.3.3 WHICH OF THE FOLLOWING BEST DESCRIBES YOUR RACE?

Analyzing race, the survey participants were predominantly White Alone (89.7%), with Black or African American (4.6%) and Other (4.3%) representing the largest minorities.



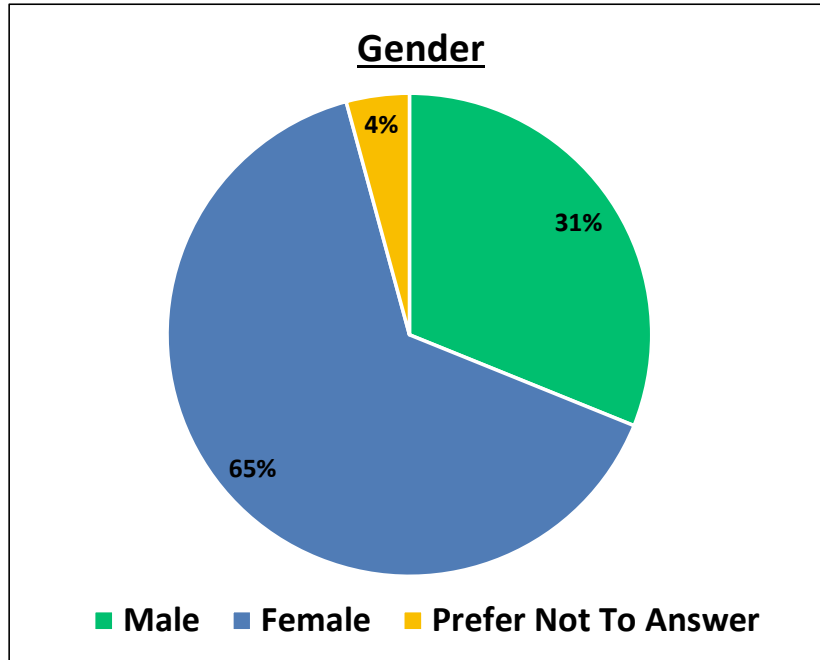
1.3.4 ARE YOU OF SPANISH, HISPANIC, OR LATINO ANCESTRY?

Approximately 7% of all survey respondents were of Hispanic/Latino ancestry.



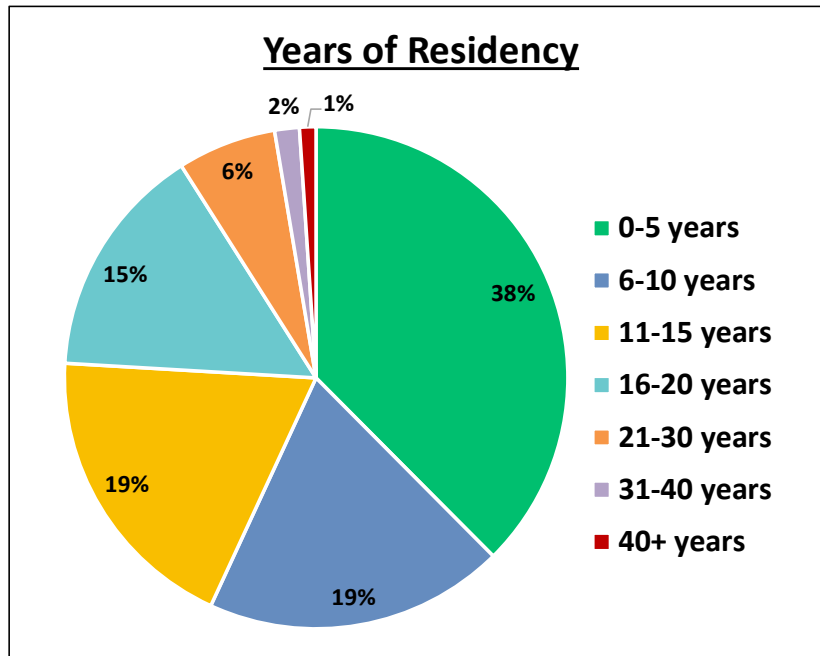
1.3.5 WHAT IS YOUR GENDER?

Approximately 2 out of 3 survey respondents were female, while the remaining third were either male (31%) or preferred not to answer (4%).



1.3.6 HOW LONG HAVE YOU LIVED IN THE TOWN OF INDIAN TRAIL? (YEARS)

Roughly 2 out of 5 survey participants have lived in the Town of Indian Trail for 5-years or less, followed by another 38% residing in the Town for 6-10-years (19%) and 11-15-years (19%).



1.4 APPENDIX A- ONLINE SURVEY COMPARISON (2018 VS. 2020)

1.4.1 OVERVIEW

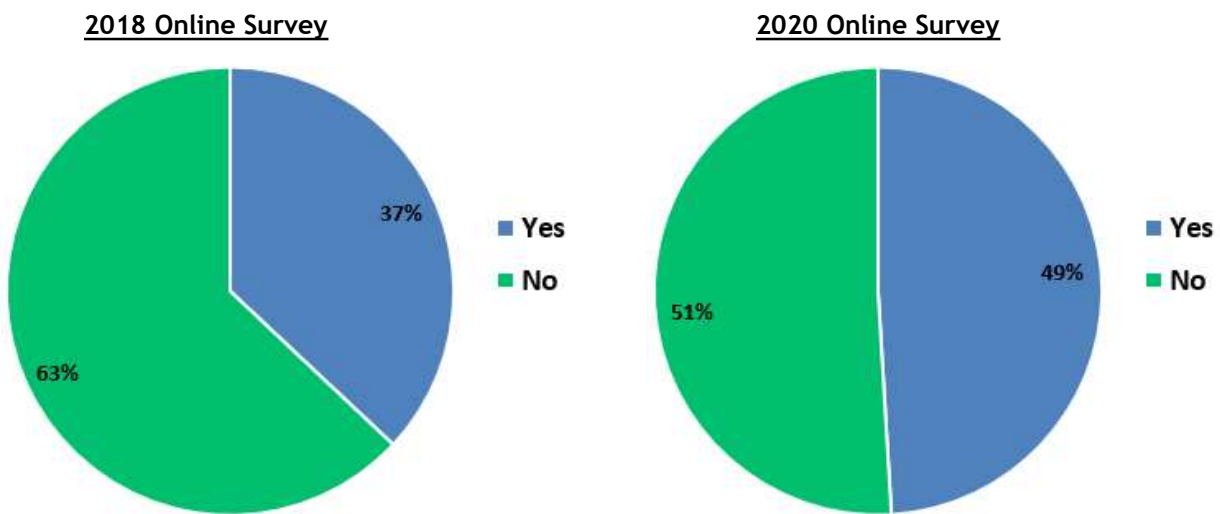
The original online survey was conducted back in 2018 (January 8th - February 14th) and received a total of 359 responses. The 2020 online survey was also available to the public for five-weeks (from November 2nd - December 7th) and yielded a total of 752 responses.

Overall, the findings from the 2018 and 2020 online surveys convey rather similar results. Below are some of the key takeaways from both surveys.

1.4.2 KEY SURVEY TAKEAWAYS


PROGRAM PARTICIPATION

Program participation increased approximately 12% from 2018 to 2020.



PARKS/FACILITIES NEEDS

The top six most “needed” facilities/amenities remained relatively unchanged with just a few amenities swapping order:

- | | | |
|--|---|--|
| <p>2018 Online Survey</p> <ol style="list-style-type: none"> 1. Walking, biking, & fitness trails 2. Neighborhood parks 3. Greenway trail system 4. Indoor aquatic facility 5. Picnic shelter 6. Playground |  | <p>2020 Online Survey</p> <ol style="list-style-type: none"> 1. Walking, biking, & fitness trails 2. Greenway trail system 3. Neighborhood parks 4. Playground 5. Picnic shelter 6. Indoor aquatic facility |
|--|---|--|

PROGRAM NEEDS

The top six most “needed” programs were also very similar with only a couple programs areas switching order and adult continuing education programs replacing water fitness programs:

2018 Online Survey



1. Adult fitness and wellness programs
2. Outdoor challenge/adventure course
3. Special events
4. Nature/environmental education
5. Senior/Adults 50+ programs
6. Water fitness programs

2020 Online Survey

1. Adult fitness and wellness programs
2. Outdoor challenge/adventure course
3. Nature/environmental education
4. Special events
5. Senior/Adults 50+ programs
6. Adult continuing education

PREFERRED COMMUNICATION METHODS

Both surveys resulted in the same top three preferred communication methods:

2018 Online Survey

1. Social media
2. Email blasts
3. Town website



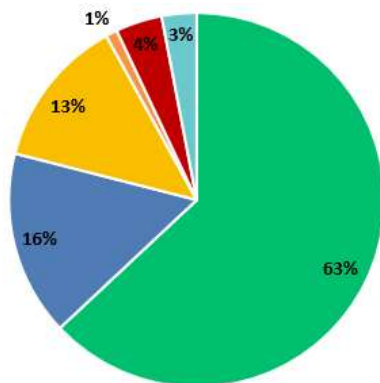
2020 Online Survey

1. Email blasts
2. Social media
3. Town website

COMMUNITY SUPPORT

Overall community support for increasing connectivity/walkability between parks and developing unused Town land for recreation purposes both increased:

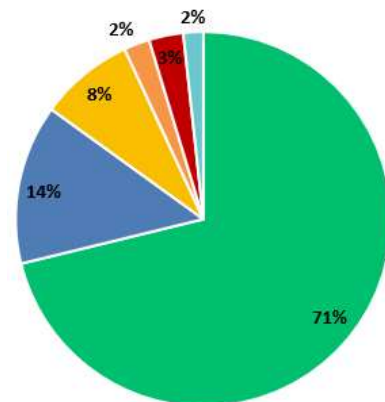
2018 ONLINE SURVEY



Increase Connectivity

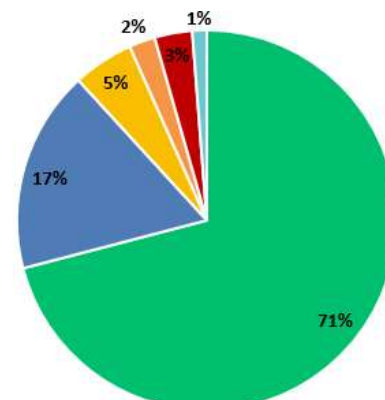
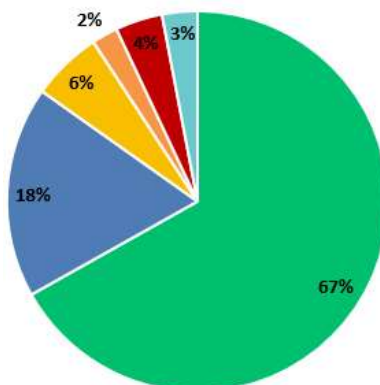
- Very Supportive
- Somewhat Supportive
- Neutral
- Somewhat Unsupportive
- Very Unsupportive
- Not Sure

2020 ONLINE SURVEY



Develop Unused Land

- Very Supportive
- Somewhat Supportive
- Neutral
- Somewhat Unsupportive
- Very Unsupportive
- Not Sure



1.5 APPENDIX B- ADDITIONAL COMMENTS

1.5.1 PLEASE SHARE ANY ADDITIONAL COMMENTS THAT YOU HAVE FOR THE INDIAN TRAIL PARKS AND RECREATION DEPARTMENT

1	I really enjoy the parks!!
2	Need a safe place to go on a ten-mile bike ride.
3	I would pay more in taxes if we could have places like the Riverwalk in Rock Hill and all the amenities there. Gladly. We need more ways to get around than driving a car. Traffic is getting worse. I would ride my bike throughout Indian Trail if it was safe, but it's a death warrant now
4	While I appreciate the new aquatic center for swimming only, it would be very nice to have times for a water aerobics program. Preferably one that would be offered at night or weekends.
5	Indian Tr needs to focus more on controlling the number of houses being built & traffic issues than building more playgrounds & rec halls
6	I drive to ride or ride through Indian Trail on the road to get to Purser Hulseley park to ride my bike on trails. Don't forget about the island of Indian trail annexation known as Bent Creek. Indian trail does continue to the other side of Hemby Bridge.
7	Special Needs parent would love activities for my autistic son. Would love to have further expansion on parks. Love the parks and continued work that y'all are doing.
8	I am a prisoner in my house because the traffic and irresponsible public health
9	Please please do this. Our town needs and can support this!
10	Have been driving to Meck County to utilize their greenway systems for exercise. Would love to see Union build the same
11	Waste of money. Private industry should build it. We have an indoor place called Carolina Courts that was GIVEN town money thus allowing residents to use. Build roads not gyms! Loser for everyone on that council.
12	Thank you! We appreciate all efforts for future community use!
13	Need more walking trails, greenways.
14	Thank you for making sure our common interests are prioritized and met.
15	Thank you for keeping our parks so beautifully maintained even during this crisis. When we were allowed, we enjoyed going several times a week to escape the house to walk/bike ride or even just picnic at both chestnut park and crooked creek. We were able to create such fond memories during this trying time because of our parks. Thank you for keeping the parks clean, safe and well maintained.
16	When my oldest started kindergarten, I wrote to IT Town Council requesting sidewalks to walk/bike with my kids to school. My eldest is now in college and the sidewalks were just completed about two months ago. No wonder so many people are the size of small houses here!!!
17	Excited to see what you come up with!
18	Indoor activities unappealing due to COVID



19	Thanks!!
20	Please delete me from your e-mail, we moved to New Mexico so we can no longer visit Indian Trail, maybe just as a Visitor. Thank you for ALL the Info. from our OLD Home town. Again, thank you Poulton
21	We would love to have a facility where all ages can come together in a safe atmosphere and have things to do as a family or a safe hangout for older kids. Here is an example https://sonnysplace.com/attractions/
22	an aquatic center would be great
23	We would like to have a senior center. There are a lot of seniors in the area that would use it.
24	Like that the community information gets emailed out and makes it easy to keep up with what is happening. Would like to see dog obedience and/or therapy training classes. Had this in Rockingham county parks Virginia. They partnered with trainers and used park facilities for the programs. The therapy dog certification training was great.
25	Need a YMCA
26	Our area desperately needs a way of offering help to families of special needs kids! My son has autism (age 5) and I know of so many other kids who also live in Indian trail and would love to utilize special needs programs or equipment.
27	We love Indian Trail :)
28	Love it and the parks
29	If the Multi-generational center is like the Monroe Aquatic Center, I would really appreciate that once we have Covid-19 precautions lessened. I live dance cardio classes, swim lessons, and the walking track at MAC.
30	More diverse activities would be welcoming
31	We have great things such as Carolina courts, extreme ice center and nice outdoor fields and parks but a real need for a skateboard park as there aren't any close to us
32	widen roads, ENFORCE NO BURNING RULE!
33	We would really love to see something more for bikes, we know a lot of our neighbors who like us make endless circles around the neighborhood which is not as much fun as getting on greenway or MTB trail. We very much hope this will one day happen in IT. Thank you for all you do for the town!
34	Like small community vibes.
35	we live in Stallings but has few recreational opportunities. we always use Indian Trail. well organized and well-advertised. excellent staff and planning.
36	We would love a great place for fishing!
37	I don't want to see the town ever use eminent domain to take property from residents.
38	Recent move from area with great public green spaces and great free use outdoor swim and ice rink facilities. Hours of operation are key (e.g., early swims...) Making I.T. more walkable would

	be a great asset--I am reading park "inter-connectivity" to mean this. My dog loves to swim--a fenced area with a decorative/doggie pond would be wonderful, as would a walking/running track have integrated into one of the parks. Nothing fancy, just open to public. I also miss the wide array of ceramic, painting/drawing, photography, woodworking, glass/jewelry instruction that was available through Parks and Rec. Would love that kind of programming. Right now, pursuing some things through community colleges, so maybe redundant? Not sure. Has to be cost reasonable...
39	Increase and update the roads that will lead to whatever you build
40	Appreciate the Town's planning and park development outreach efforts.
41	What is needed is a place like Matthew sports plex Also outdoor basketball courts so the teenagers don't have to play in the developments where they can likely get into trouble
42	We need sidewalks to connect our great community. We would walk.to Carolina Courts and Sun Valley if we had pedestrian friendly paths and safe sidewalks and street crossings.
43	No need for additional services and higher taxes
44	Older neighborhoods/subdivisions need monetary help connecting to greenways/sidewalks/paths to other newer neighborhoods
45	Thanks!!
46	I can't say enough about the caliber of our P&R staff, how much we enjoy all three parks and look forward to future programs and facilities. Thank you for all you do.
47	Don't raise taxes for this stuff please. It available right down the street at YMCA
48	Need Indian Trail signs-flags in downtown and areas of Indian Trail
49	love IT!
50	Thank you for your work! Would love more things for my age group - learning, skills, crafts, woodworking skills!
51	We need treetop challenge. We think Carolina courts is too expensive. We need a gym like Monroe aquatic center in Indian trail. On north side of 74, too much on south of 74.
52	I would like to see better, cleaner more usable parks and rec facilities. Ones that support indoor area for times of inclement weather. Facilities that can support baseball and softball fields and or cages for practice.
53	Please indoor swim (not just for youth swim club), indoor gym, more connectivity between parks, greenways with miles to run/ bike, and more youth areas to play!!!
54	We have 4boys. We love Troop 276, ITAA, VFW, sun valley schools & early college. Activities we like: We drive to Waxhaw to use their outdoor skate park and To Gastonia to the outdoor Poston pump track. Also, Francis Beatty IN Matthew's has a great bike/walking trail. An indoor jump place would also be nice. Outdoor water park with slides/diving boards. Active things for school



	age & teens. Let's have places for adults and kids to stay active and fit. Promote wellness and movement.
55	Great town amenities, but I have to travel to other counties to go mountain biking with family and friends. A lot of the facilities have a lot of land that could be developed into great bike trails. The Tarheel Trailblazers is a local nonprofit that help develop trails.
56	I would love to have a town pool as there are many residents that don't have pool access in their neighborhoods, I live in holly park and we don't have a community pool. Having moved from upstate NY where we had many public pools to choose from in the summer.
57	I think it is great that there is a recreation focus, but someone should wake up and realize traffic is a HUGE issue. All we do is add growth, and try to add recreation but no one ever addresses traffic.
58	I love Indian trail and will always do my best to support the town!
59	I appreciate that you want to build a new facility but there's a huge population you have neglected for years. There is only one area that can be used by special needs adults and children. The playground at Crooked Creek is a great start but it's still not safe for people with autism or a disability where they run off. We need more facilities that provide activities and areas that work for people with special needs.
60	Only moved here 3 months ago
61	We answered a similar survey many years ago, and it came out the population wanted more MTB trails etc. but nothing has been done.
62	Sidewalks! I have an email I sent to IT when my 19-year-old was in kindergarten asking for wide sidewalks to walk or bike ride my kids to Sardis Elementary. A roundabout was just completed outside my subdivision and it is still perilous to attempt to walk to Crooked Creek Park, which is now behind Sardis Elementary. A broad sidewalk is needed on Sardis Church Rd and the sidewalk on Unionville-Indian Trail Rd MUST be maintained. I get whipped in the face by grass weeds when I ride my bike up to Walmart. We are trying to be healthy for ourselves AND the environment in spite of Indian Trail's indifference to either. Fast food chains, car/tire shops & storage units are all IT planners/Town Council care about!!
63	Fix the roads infrastructure desperately needed
64	We would absolutely love more parks. My husband is a runner and would kill for a gravel running path.
65	We truly need more pickleball courts indoor and outdoor. Also, Carolina Courts offers free use for some sports but not pickleball. They used to. It would be wonderful to get free pickleball back at CCIT.
66	The Parks are lovely & well kept. What's missing is more programming. Theatre, dancing, current events, cultural info, philosophy, Great Books, since 1970 these countries have changed, study Korean War, study History of coffee, beginning linguistics, calligraphy, making websites, meaning of colors in marketing, etc.
67	we need a place for youth swimming lessons that isn't so expensive

68	I live in Monroe but like the park and visit it 2 to 3 times a week to walk.
69	I am hoping but not confident that with the dozens of apartment complexes being built in Indian Trail that someone in the city had the forethought of having the apartment developers pay for more and better infrastructure in our town with the growth explosion that is soon to happen. I would be vehemently against raising our tax levels to cover a multi-generational building when it should have been negotiated with the apartment developers. Just be accountable for our critical tax dollars please!
70	Would love to see outdoor/indoor pickleball courts and racquetball courts
71	We need better park and playground access in the Sun Valley area!
72	We are not interested in paying extra taxes for these recreational facilities we have not used and will never use. We do not like paying for frills that are not necessary for the function of the Town of Indian Trail.
73	The Town does an outstanding job. Always nice to have additional facilities but maintaining what we have now should be the priority.
74	Edna love park needs major upgrades to dugouts and facilities. Updated parking would be nice as well.
75	I want basketball courts and go cart tracks
76	Make classes or activities more affordable. Present classes offered are too expensive for most families